Appendix 1 – KPIs January -March 2024

BASELINE									2023/24							В	BENCHN			
CS Priority Action	Ref. No.	Aligned KPI	Lead	Value	Date	Frequency	Source	SSC	Apr-Jun	Jul-Sept	Oct-Dec	Jan-Mar	Target/ Aspiration 2023/24	TREND	Data Assurance	Value	Date	Compa rator	Source	Explanatory Comments
Develop a Local Plan which will ensure the provision of new homes in appropriate	032	Housing Land Supply (years)	JB	3.22	2022	Annually	HLS Study	HPSSC	N/A	N/A	3.65	3.65	5-year supply	→	Yes	2.9 (GBC) 3.9 (SDC) 4.29 (TWBC) 6.0 (MBC)	2022/2 3	Adjoini ng Authori ties	Publicly available on websites.	Improved situation in comparison to 2022/23 but still below the 5-year target.
locations, focusing on tackling the need to deliver a range of housing for the whole community.	033	Milestones achieved on delivering the T&M Local Development Scheme	JB	Regulation 18 Consultati on Closed	Nov-22	Quarterly	Local Develop ment Scheme	HPSSC	Report to Cabinet on impact of NPPF on plan- making	Feedback on the Reg 18 consultati on to HPSSC.	Working towards Reg 18b approval	Reg 18b to be presented to Members in May/June 2024	Reg 18B consultati on approved for April 2024.	→	Yes				N/A	Very slight delay due to the need to assess the impact of the Levelling Up and Regeneration Act (LURA) 2023 on the plan making process.
Ensure a supply of affordable housing for people who would struggle to buy on the open market	034	Number of affordable homes built out per annum	GiA	30	2022/23	Annually	New Homes Bonus	HPSSC	N/A	N/A	N/A	133	75	↑		ТВС	ТВС	ТВС	40% of annual housing target	Positive increase – 88 are homes for rent and 45 are shared ownership.
	035	Number of people on housing register	LH	1208	Jan-Mar 2023	Quarterly	Locata	HPSSC	N/A	N/A	85	167	1000 by end of financial year.		Yes	ТВС	ТВС	ТВС	Kent Housing Group	A new IT system was implemented from June 2023 and all households on the housing register were
Use every power we can to support those	036	Number of HR applications received	LH	541	Jan-Mar 2023	Quarterly	Locata	HPSSC	N/A	N/A	571	772	350 by end of financial year		Yes				N/A	asked to reapply. There is a backlog in HR assessments and so the number on the register is artificially
who are most in need of housing support and at risk of becoming homeless.	037	Waiting time for assessment of HR applications (days)	LH	140	Jan-Mar 2023	Quarterly	Locata	HPSSC	N/A	N/A	N/A	N/A	100 by end of financial year		Yes				N/A	low at the moment. We are unable to provide the waiting time for assessment of HR applications at the moment.
	038	Number of people in Temporary Accommodati on	СК	91	Jan-Mar 2023	Quarterly	Locata/T A System	HPSSC	110	113	120	118	80-100	→	Yes				N/A	Number has decreased slightly in Q4.

					BASELINE				2023/24							BENCHMARKING				
CS Priority Action	Ref. No.	Aligned KPI	Lead	Value	Date	Frequency	Source	SSC	Apr-Jun	Jul-Sept	Oct-Dec	Jan- Mar	Target/ Aspiration 2023/24	TREND	Data Assurance	Value	Date	Compa rator	Source	Explanatory Comments
Improving	039	Number of properties where property conditions have been improved	нѕ	10	Jan-Mar 2023	Quarterly	Uniform	HPSSC	19	14	19	23	60 for 2023/24	1	Yes				N/A	75 properties improved during 2023/24
standards in rented accommodati on.	040	Number of housing enforcement notices served	HS	0	Jan-Mar 2023	Quarterly	Notices Register	HPSSC	0	0	0	2	Reactive to Need						N/A	
	041	Number of disabled facilities grants completed in the borough.	тм	80	2022/23	Quarterly	Housing Improve ment Team Database	HPSSC	22	20	18	21	80	↑		TBC	ТВС	ТВС	DFG Delta Return	81 DFGs completed, so exceeded target.

Additional KPIs:

Ref.	Aligned KPI	Lead	Value	Date	Frequency	Source	SCC	Apr-Jun	Jul-Sept	Oct-Dec	Jan- Mar	Target/ Aspiration 2023/24	TREND	Data Assurance	Value	Date	Compa rator	Source	Explanatory Comments
Pla	Planning																		
100	% against Government target of 60% (for major apps)	JB	100%	Jan-Mar 2023	Quarterly	PS1/2 Returns	HPSSC	100%	100%	80%	67%	75%	+	Yes	60%		Govt Targets	HMCLG - NI157a	
101	% against Government target of 65% (for minor apps)	JB	85%	Jan-Mar 2023	Quarterly	PS1/2 Returns	HPSSC	92%	88%	86%	85%	80%	→	Yes	65%		Govt Targets	HMCLG - NI157b	Whilst there has been a decrease in the determination of planning applications within the government targets, this has been
102	% against Government target of 80% (for 'others')	JB	93%	Jan-Mar 2023	Quarterly	PS1/2 Returns	HPSSC	94%	96%	87%	84%	92%	↓ ↓	Yes	80%		Govt Targets	HMCLG - NI157c	due to problems associated with the issuing of decisions through the Agile software.
103	Number of appeals received	JB	15	Jan-Mar 2023	Quarterly	PS1/2 Returns	HPSSC	11	5	11	N/A								
104	Number of appeals determined - allowed	JB	3	Jan-Mar 2023	Quarterly	PS1/2 Returns	HPSSC	8	5	5	3		1						Fewer appeals allowed in most the recent quarter but fewer determined overall. Q4 – 33% allowed
105	Number of appeals determined - dismissed	JB	4	Jan-Mar 2023	Quarterly	PS1/2 Returns	HPSSC	12	7	9	6		1						Fewer appeals dismissed in the most recent quarter but fewer determined overall. Q4 – 67% dismissed
106	Number of planning enforcement cases opened	JB	80	Jan-Mar 2023	Quarterly	PS1/2 Returns	HPSSC	66	81	N/A	54								
107	Number of planning enforcement cases closed	JB	117	Jan-Mar 2023	Quarterly	PS1/2 Returns	HPSSC	45	64	N/A	N/A								
108	Number of planning enforcement notices served	JB	0	Jan-Mar 2023	Quarterly	PS1/2 Returns	HPSSC	0	0	1	2								